



## RULES

### Overnight Reservations

A room can only be guaranteed if your reservation is confirmed in advance. To confirm your reservation, we require:

- 1. A valid credit card.**
- 2. Proof of your dog's current vaccinations from your vet. This can be faxed to Sniff Dog Hotel at 503-208-2296.**
- 3. Signed copies of the Sniff Dog Hotel Rules, Services Agreement and Guest Profile forms**

### Vaccinations

We require a veterinarian certificate indicating proof of vaccination for Rabies, DHPP, and Bordetella. We recommend the Bordetella vaccination be administered every 6 months, within the year is required. A 24 hour waiting period is required after the first administration of a vaccination or if it has expired. Have your vet fax us a copy at 503-208-2296.

### Hours & Late Pick-up Policies

**Regular business hours:** Monday – Friday 7 a.m. – 7 p.m. Saturday 9 a.m. – 7 p.m. and Sunday 10 a.m. – 6p.m. (Hours are subject to change without notice.) **Hotel/Overnight Check-in and checkout policy:** Standard hotel check-in may occur any time during business hours on arrival day. Checkout is by 12 p.m. on the departure day, seven days a week. A \$20 charge will be assessed if the guest is not picked up by noon. **Daycare Late Policy:** Guests must be picked up by 7 p.m. Monday – Friday. On Saturday and Sunday Daycare is by appointment only & based on availability (Saturday p/u by 7pm and Sunday p/u by 6pm). All Daycare guests staying past business hours will be checked into a room in the hotel and a \$20 late fee will apply. For pick-ups after 8:30 p.m., an overnight room charge will apply. Regular boarding policies apply to all hotel guests.

### Flea & Internal Parasite Control

All guests must have been treated with an effective form of flea control treatment. If external parasites are discovered upon check-in, guests will be treated with an effective form of flea control at owner/guardian's expense. If internal parasites are discovered during a guest's stay, treatment and additional private room charges may apply at the owner/guardian's expense.

### Age/Sex

All guests staying at Sniff Dog Hotel must be at least 4 months old. To join daycare, all guests must be spayed or neutered, unless under 7 months of age. Once they are over 7 months of age they must be spayed or neutered in order to socialize with the other guests in our daycare.

### Temperament Interview

To ensure the safety of all other guests and employees, all guests must undergo a temperament evaluation before taking part in social activities at Sniff Dog Hotel.

### Private Accommodations

If your dog is not social with other dogs, or requires one-on-one attention, for the safety of our guests, he/ she is required to stay in a private suite and participate in our Day Stay program, which offers private play sessions and/or walks, additional fees may apply. Please note that Sniff has sole discretion on whether dogs may take part in social activities.

### Dogs in Heat

Female dogs in heat can stress our male guests staying at the hotel and extra cleanup is involved, an additional \$35 per day fee applies. We also require that dogs in heat stay in a private for added privacy, ventilation and to keep other guests comfortable. She will enjoy two one-on-one walks with a Sniff staff member each day.

Personal Belongings

Sniff Dog Hotel provides bedding, bowls and toys for dogs that stay overnight with us. We prefer that you do not bring personal items as we cannot guarantee their condition upon checkout. Sniff Dog Hotel is not responsible for any lost or damaged items.

Feeding/Medication

Owners are encouraged to bring their own brand of dog food as most dogs are sensitive to sudden dietary changes. Please provide ample food for your dog's entire stay. Alternately, owners may purchase food from our retail store. If your dog requires medication, please make sure it is labeled and that dosage instructions are included. A \$5 fee may apply for specialty meal preparation involving cooking and/or thawing of meals.

Health

All guests must be in good health. Sniff Dog Hotel will not accept the following. Guests that have a terminal illness, guests that require medical treatment beyond the dispensing of oral and topical medication. Examples include shots, drains, bandage changes, suture removal, etc. Guests that are not capable of walking, urinating and eliminating without assistance, guests that have had or been exposed to a contagious, communicable disease and/or illness of any type during the thirty (30) days before scheduled check-in. Sniff Dog Hotel will require veterinarian documentation proving a clean health record after treatment and/or medication has been administered and completed. Pets displaying signs of issues including, but not limited to, incontinence, severe lack of mobility, epilepsy, or diabetes will not be accepted as guests.

Behavior

Sniff Dog Hotel does not allow dogs that have caused injury or shown aggression toward humans or other dogs.

Cancellations & Payment & Holiday Minimum Stay Policy

For non-holidays, please notify us of your cancellation 24 hours in advance. For holiday reservations, please notify us one week in advance. A \$50 deposit is required for all holiday reservations. We accept Visa, MasterCard, American Express, Discover, cash or check. Please note that there is a \$25 returned check fee.

**We have a minimum stay requirement of (3) nights for peak holiday periods as referenced below: Three-night minimum stay: July 3-6 | November 24-27 | December 23-26**

ASSUMPTION OF RISK: OWNER/GUARDIAN ACKNOWLEDGES AND IS AWARE THAT EMPLOYEES OF SNIFF DOG HOTEL ARE NOT VETERINARIANS AND DO NOT HAVE BACKGROUNDS IN ANIMAL MEDICINE AND ARE NOT EXPECTED TO DIAGNOSE OR DETECT ILLNESSES IN THE GUESTS THAT ARE STAYING AT SNIFF DOG HOTEL. IN ADDITION, OWNER/GUARDIAN ACKNOWLEDGES AND IS AWARE THAT VACCINES DO NOT PROTECT AGAINST ALL COMMUNICABLE ILLNESSES THAT MAY AFFECT A GUEST. OWNER/GUARDIAN ACKNOWLEDGES AND AGREES THAT THEY ARE ASSUMING (I) ALL RISK OF ILLNESS, DISEASE, HARM OR OTHERWISE TO THEIR DOG BY ALLOWING THEIR DOG TO STAY AT SNIFF DOG HOTEL AND (II) ALL RISK OF DAMAGES CAUSED BY THEIR DOG TO OTHER DOGS, TO ANY SNIFF DOG HOTEL EMPLOYEE, AGENT OR TO ANY SNIFF DOG HOTEL ASSET AND THAT SNIFF DOG HOTEL SHALL HAVE NO LIABILITY FOR ANY HARM TO SUCH DOG.

**I have read and fully understand “Sniff Dog Hotel’s Rules” and agree to abide by them:**

Owner/Guardian Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name (please print): \_\_\_\_\_

Dog or Dogs’ Name(s): \_\_\_\_\_